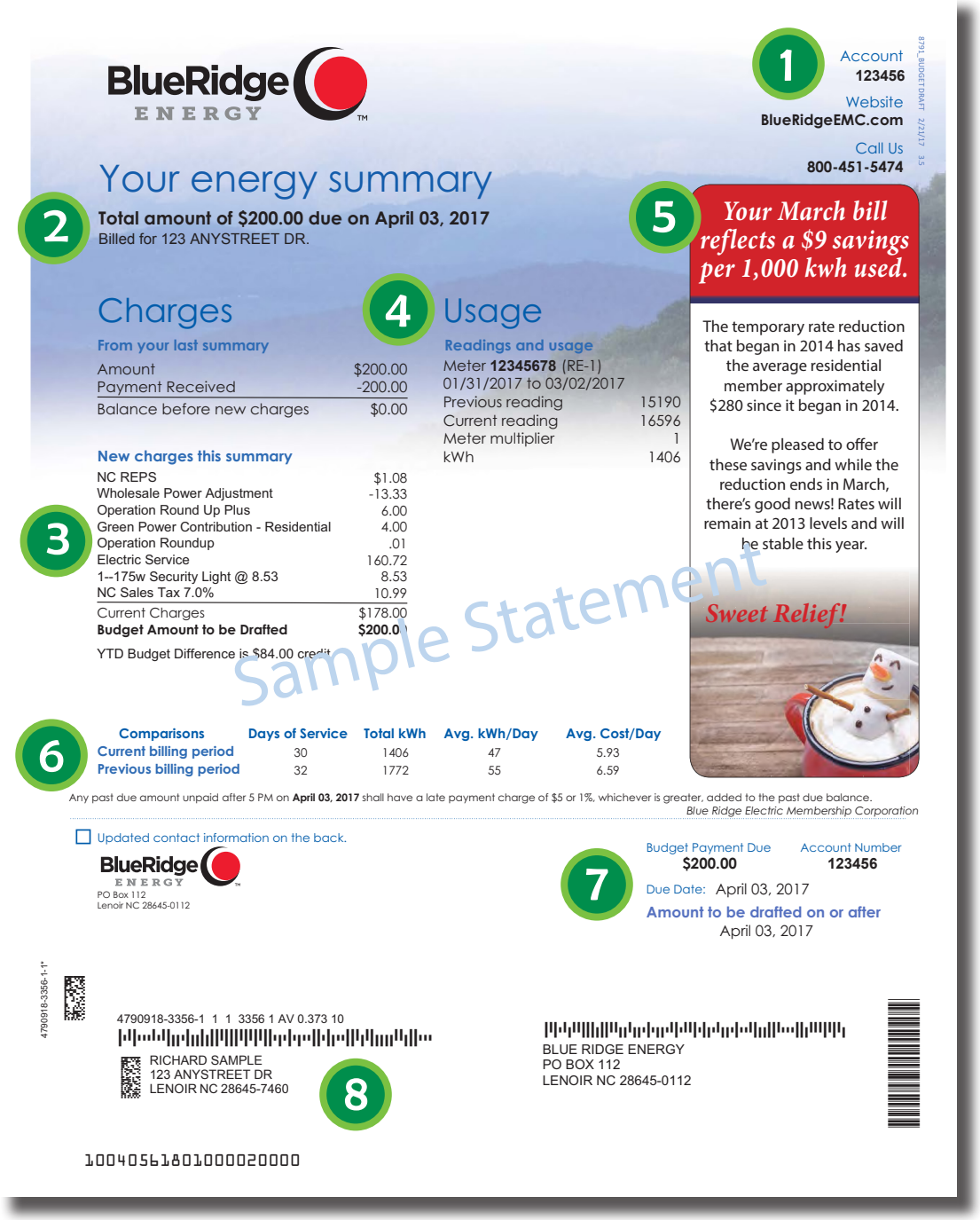
How to Read Your Electric Bill



BlueRidge ENERGY

1 Account 123456
Website BlueRidgeEMC.com
Call Us 800-451-5474

8791_BUDGETDRAFT 2/21/17 3.5

Your energy summary

2 **Total amount of $200.00 due on April 03, 2017**
Billed for 123 ANYSTREET DR.

5 *Your March bill reflects a $9 savings per 1,000 kwh used.*

The temporary rate reduction that began in 2014 has saved the average residential member approximately $280 since it began in 2014.

We're pleased to offer these savings and while the reduction ends in March, there's good news! Rates will remain at 2013 levels and will be stable this year.

Sweet Relief!

Charges

From your last summary

Amount	$200.00
Payment Received	-200.00
Balance before new charges	$0.00

New charges this summary

3

NC REPS	$1.08
Wholesale Power Adjustment	-13.33
Operation Round Up Plus	6.00
Green Power Contribution - Residential	4.00
Operation Roundup	.01
Electric Service	160.72
1--175w Security Light @ 8.53	8.53
NC Sales Tax 7.0%	10.99
Current Charges	$178.00
Budget Amount to be Drafted	**$200.0**

YTD Budget Difference is $84.00 credit

4 Usage

Readings and usage

Meter **12345678** (RE-1)
01/31/2017 to 03/02/2017

Previous reading	15190
Current reading	16596
Meter multiplier	1
kWh	1406

Sample Statement

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Comparisons	Days of Service	Total kWh	Avg. kWh/Day	Avg. Cost/Day
Current billing period	30	1406	47	5.93
Previous billing period	32	1772	55	6.59

Any past due amount unpaid after 5 PM on **April 03, 2017** shall have a late payment charge of $5 or 1%, whichever is greater, added to the past due balance.
Blue Ridge Electric Membership Corporation

☐ Updated contact information on the back.

BlueRidge ENERGY
PO Box 112
Lenoir NC 28645-0112

7 Budget Payment Due **$200.00** Account Number **123456**
Due Date: April 03, 2017
Amount to be drafted on or after
April 03, 2017

4790918-3356-1-1*

4790918-3356-1 1 1 3356 1 AV 0.373 10

RICHARD SAMPLE
123 ANYSTREET DR
LENOIR NC 28645-7460

8

BLUE RIDGE ENERGY
PO BOX 112
LENOIR NC 28645-0112

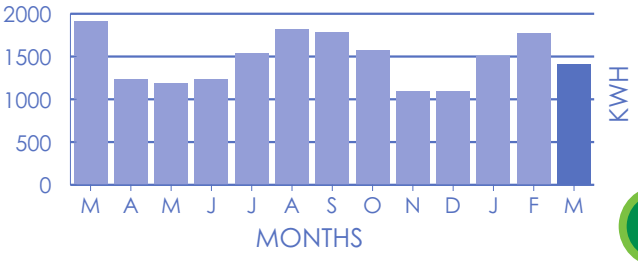
1004056180100002000O

1. **Your account number**
   You will need this if you call or go on our website for more information about your bill.
2. **Your service address and total amount due with date**
3. **The charges making up your bill, including optional programs you participate in, taxes, and NC REPS**
   (North Carolina Renewable Energy and Energy Efficiency Portfolio Standard, a charge collected by the state of NC to recover costs associated with mandated renewable energy efficiency measures.)
4. **How much electricity you've used during the month plus your meter number**
5. **Helpful messages for our members**
6. **Your usage history at a glance**
7. **Your basic bill information**
   Return this stub with your payment to ensure proper credit.
8. **Office Use Only**

Make sure to check out what's on the back, too!

9

Your electricity usage over the past 13 months



10

Your Special Messages

- Your year-to-date difference between actual usage and budget billing is $ 84.00 Credit.

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Blue Ridge Energy Locations

Caldwell: 828-754-9071 | **Ashe:** 336-846-7138 | **Watauga:** 828-264-8894
Alleghany: 336-372-4646 | **Toll Free:** 800-451-5474
PARA APAGONES - Llàmenos al: 1-800-451-5474

12 **Report Outages:** 800-448-2383 (*PowerLine*) | **Call 811:** Locate underground lines before digging

Payment options

- Online @ BlueRidgeEMC.com
- Bank Draft
- Office
- At any Check Free location *(fee will apply)*
- Mail
- Phone 800-451-5474 *(e-check/credit card)*
- Credit card ($3,000 max/month)
- Blue Ridge Mobile App *(available in the App Store or GooglePlay)*
- 24-hour depositories
- Smartphone *(Scan this QR code to pay online)*

By applying for, receiving and paying for electric service from Blue Ridge Energy, you agree to be bound by the terms of the Blue Ridge Membership Agreement, the Bylaws and the Service Rules and Regulations, as amended from time to time.

13

There will be a **$25** charge for payments returned by your banking institution.

14

Save with your Co-op Connections® Card. **Membership Matters**

Support participating local businesses!

Be in *CONTROL.* Try FLEXpay - a different way to pay.

Save **ENERGY**, save **MONEY** at BlueRidgeEMC.com.

POWERFUL solutions

If your address or phone numbers have changed, please print your **NEW** information below.
Having your current phone number helps us serve you faster!

15

Address (street number and name, or P.O. Box number)

City | State | Zip

Home | Mobile/Cell | Work

Nondiscrimination Statement
This institution is an equal opportunity provider and employer. For detailed information, please refer to our Service Rules and Regulations, found online at www.BlueRidgeEMC.com.

8791PUTL_BACKER_NEW 2/6/17 3.5

9 **Your past 13 months usage graph**

10 **This box only appears when you have a special monthly bill message**

11 **Local office phone numbers**

12 **Phone numbers for outage reporting plus Call Before Digging - for your safety!**

13 **Scan this QR code to pay online from your smart phone**

14 **Ways to help you save and manage your bill**

15 **Changes to personal information go here so we can provide the best customer service possible**